

**Joint promo with Zalora - Time Deposit or High Rate Saving Account Transaction through  
HSBC Personal Internet Banking (PIB)  
(18 February – 30 June 2019)**

**Terms & Conditions**

1. This program will run from February 18<sup>th</sup> – June 30<sup>th</sup> 2019 (“**Program Period**”) and eligible to PT Bank HSBC Indonesia (“**HSBC**”) customer with saving accounts who perform Time Deposit placement or High Rate Saving Account opening through HSBC Personal Internet Banking (PIB) (“**Customer**”).
2. Customer who have not registered as HSBC Personal Internet Banking user have to do registration to be able to perform Time Deposit or High Rate Savings Account transaction through HSBC Personal Internet Banking. Customer who is registered as HSBC Personal Internet Banking user can directly do Time Deposit or High Rate Savings Account transaction by following the steps as describe by the program.
3. Customer will get Zalora e-voucher 20% once customer has performed Time Deposit placement or High Rate Savings Account opening with minimum of IDR 5 Mio through HSBC Personal Internet Banking during the Program Period.
4. E-voucher Zalora will be sent to customer e-mail address registered at HSBC.
5. E-voucher Zalora can be used for sales purchase at [www.zalora.co.id](http://www.zalora.co.id) until July 31th 2019.
6. E-voucher Zalora can only be redeemed for transaction in [www.zalora.co.id](http://www.zalora.co.id) using credit card payment
7. The value of the discount is 20% from the transaction amount with no minimum purchase
8. E-Voucher Zalora cannot be exchange with cash
9. E-Voucher Zalora can be redeemed for more than one transactions

Example :

- On Feb 28th , 2019 customer purchase from [www.zalora.co.id](http://www.zalora.co.id) with the amount transactions of IDR 200.000.- using 20% discount e-voucher from HSBC, therefore customer will need to pay IDR 160,000.-
  - On Mar 5th , 2019 customer purchase from [www.zalora.co.id](http://www.zalora.co.id) with the amount transactions of IDR 500.000.- using 20% discount e-voucher from HSBC, therefore customer will need to pay IDR 400,000.-
10. E-voucher Zalora cannot be multiplied and will be given to customer who eligible based on program terms and conditions.
  11. Transaction amount that is counted for e-voucher Zalora eligibility only from one customer account at HSBC (Joint account is not eligible)
  12. E-Voucher Zalora will be sent to customer e-mail address registered at HSBC on date of 7<sup>th</sup> in the month of Time Deposit/High Rate Savings placement. If the Time Deposit/High Rate Savings placement is performed after 7<sup>th</sup> of the month, then e-voucher will be sent on date of 7<sup>th</sup> next month. If 7<sup>th</sup> of the month falls on holiday then e-voucher Zalora will be sent on the next business day.
  13. This program cannot be combined with other programs, each program transaction cannot be refund or canceled.
  14. This program does not applicable for product with ‘non-sale items’ description. For further info click [www.zalora.co.id/faq-non-sale](http://www.zalora.co.id/faq-non-sale).
  15. ZALORA has the right to cancel order or e-voucher if there is indication of fraud/manipulation
  16. Customer can contact Zalora Customer Service at 021 29490100 for all information in regards with the usage of E-Voucher.
  17. HSBC will not responsible on the quality of the gift, therefore HSBC is not responsible for any matters related to the quality of the gift.
  18. BE CAREFUL OF FRAUD. HSBC is held harmless from and against any and all liabilities related to any form of fraud or any action by other/third party that is associated with this promotion program. Be alert and stay aware of any party using HSBC’s name and promising to delivery any gift.
  19. For further information on the program, kindly contact Phone Banking Services at 021-1 – 500-808, 021 -1 500-700 (for Premier Customer) HSBC Branches or click [www.hsbc.co.id/pibzalora](http://www.hsbc.co.id/pibzalora)

These Terms and Conditions are prepared in Indonesian language and English. In the event of discrepancy between the two versions, the Indonesian language version shall prevail.