



Banking Service Adjustment

Dear valued customer,

In accordance with government directions to prevent the spread of the Covid-19 by social distancing, as part of PT Bank HSBC Indonesia's (HBID) effort to safeguard the safety and health of our clients, customers and employees, below are List of HBID branches providing temporary operational service at 09.00 – 14.00 local time, starting 6 April 2020 until 29 May 2020:

BRANCH JABOTABEK		BRANCH BANDUNG & CIREBON		BRANCH SUMATERA	
No		No		No	
1	Jakarta World Trade Center (WTC)	1	Bandung Asia Afrika	1	Medan Diponegoro
2	Jakarta Kebon Jeruk	2	Cirebon Yos Sudarso	2	Medan Center Point
3	Jakarta Pondok Indah	No		3	Medan Perintis
4	Talavera	JAWA TENGAH		4	Batam Raden Patah
5	Jakarta Hayam Wuruk	1	Semarang Gajah Mada	5	Pekanbaru
6	Jakarta Kopi	2	Solo	6	Jambi
7	Bogor	3	Yogyakarta	7	Lampung Teluk Betung
8	Jakarta Melawai	4	Kudus	8	Palembang Basuki Rahmat
9	Jakarta Pluit	5	Purwokerto	9	Pangkal pinang
10	Jakarta Kuningan	No		KALIMANTAN	
11	Jakarta Mangga Dua	JAWA TIMUR & BALI		No	
12	Jakarta Kelapa Gading Boulevard	1	Surabaya Basuki Rahmat	1	Balikpapan
13	Gading Serpong	2	Surabaya Darmo Park	2	Pontianak
14	Bekasi	3	Surabaya Manyar	3	Samarinda
		4	Malang	SULAWESI	
		5	Denpasar	No	
				1	Makasar Sudirohusodo
				2	Manado

Saturday banking services at Pondok Indah, Kelapa Gading Boulevard, Kemang dan Pluit branches, will not operate starting 6 April 2020 until 30 May 2020.

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks, or please contact centers at 1500 700 (Premier), 1500 808 (Advance, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) and 021-2551 4777 (Corporate customer).

These change are temporary and can be changed at any time.

Thank You

PT BANK HSBC INDONESIA