

Banking Service Adjustment

Dear valued customer,

In accordance with government directions to prevent the spread of the Covid-19 by social distancing, as part of PT. Bank HSBC Indonesia's (HSBC) effort to safeguard the safety and health of our clients, customers and employees, below are the list of HSBC branches providing normal operational service at 08.30 – 15.30 local time, until 30th September 2020:

No	JABOTABEK
1	Jakarta World Trade Center (WTC)
2	Jakarta Kebon Jeruk
3	Jakarta Pondok Indah
4	Jakarta Talavera
5	Jakarta Hayam Wuruk
6	Jakarta Kopi
7	Jakarta Melawai
8	Jakarta Pluit
9	Jakarta Kuningan
10	Jakarta Mangga Dua
11	Jakarta Kelapa Gading Boulevard
12	Jakarta Senayan
13	Jakarta Wisma 46
14	Jakarta Kemang
15	Jakarta Puri Kencana
16	Jakarta Permata Hijau
17	Jakarta Sunter
18	Jakarta Pantai Indah Kapuk
19	Jakarta Tomang

No	BANTEN
1	Bumi Serpong damai
2	Tangerang
3	Gading Serpong
No	JAWA BARAT
1	Bandung Asia Afrika
2	Bandung Dago
3	Bekasi
4	Bogor
No	JAWA TENGAH
1	Semarang Gajah Mada
2	Semarang Sisingamangaraja
3	Solo
4	Yogyakarta
5	Purwokerto
No	JAWA TIMUR & BALI
1	Surabaya Basuki Rahmat
2	Surabaya Darmo Park
3	Surabaya Manyar
4	Surabaya Bukit Darmo
5	Malang
6	Denpasar

No	SUMATERA
1	Medan Diponegoro
2	Medan Center Point
3	Medan Perintis
4	Medan Cirebon
5	Medan Gelugur
6	Batam Raden Patah
7	Pekanbaru
8	Jambi
9	Lampung Teluk Betung
10	Palembang Basuki Rahmat
11	Pangkal pinang
No	KALIMANTAN
1	Balikpapan
2	Pontianak
3	Samarinda
No	SULAWESI
1	Makasar Sudirohusodo
2	Manado

Banking service on Saturday at Pondok Indah, Kelapa Gading Boulevard, Kemang and Pluit branches will be temporarily closed until 30th September 2020.

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks, or please call our contact centers at 1500 700 (Premier), 1500 808 (Advance, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) and 021-2551 4777 (Corporate customer).

**These changes are temporary and can be changed at any time.*

Thank You

PT. BANK HSBC INDONESIA